



KSC EMERGENCY INFORMATION GUIDE

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TABLE OF CONTENTS

CHAPTER 1. ACCIDENT/INJURY

CHAPTER 2. FIRE/EXPLOSION

Fire

Explosion

CHAPTER 3. WEATHER

Lightning

Thunderstorm

Tornado

Hurricane/Tropical Storm

CHAPTER 4. CHEMICAL SPILL/RELEASE REPORTING

Emergency

Non-Emergency

CHAPTER 5. LAUNCH SAFETY

Launch Shelters

Evacuation

CHAPTER 6. WEAPONS OF MASS DESTRUCTION

Bio-Terrorism

CHAPTER 7. SHELTER-IN-PLACE

Actions for personnel outside of buildings

Actions for personnel inside of buildings external hazard

Actions for personnel inside of buildings internal hazard

Shelter in Place

CHAPTER 8. SECURITY

Force protection conditions

Bomb threat checklist

Suspicious object

Robbery

Violence in the work place

CHAPTER 9. KEY PHONE NUMBERS

CHAPTER 1. ACCIDENT/INJURY

1. Remove personnel out of harm's way.
2. Administer emergency first aid only if certified.
3. Call 911 (for cellular dial 867-7911).
4. Give the following information:
 - a) Name and phone number
 - b) Building name, number, and location
 - c) Nature of incident
 - d) Clear the immediate area of non-essential personnel.
 - e) Report to the Senior Fire Officer/Incident Commander upon arrival to provide follow-up information.
 - f) Report anomaly/close call/

CAUTION: Always take precautions to avoid contact with any body fluids. Contact with body fluids may result in exposure to highly transmittable diseases, e.g., hepatitis or the HIV virus. Report any suspected exposure to medical personnel immediately.

CHAPTER 2. FIRE/EXPLOSION

Fire

If a fire occurs the following procedure should be followed.

1. Verbally warn personnel in the immediate area.
2. If the fire alarm system has not been activated then activate the system by pulling the nearest fire alarm manual pull station.
3. Begin evacuation immediately upon notification. Proceed toward the nearest exit (do not use elevators). Assist any physically impaired coworkers in exiting the building or reaching a safe area remote from the fire and near an exit stairway.
4. Close doors to work area upon leaving.
5. From a safe location call 911 (867-7911 from a cellular phone) to verify alarm was received and provide additional details on the location, size of fire, hazards, etc.
6. Proceed to the designated marshalling area and stay at least 200 feet away from the building and away from the street/entrance to the building.
7. Find and stay with your coworkers until notified by the fire officials that it is safe to reenter the building.
8. Report Anomalies or close call.

Explosion

If possible call 911 (or 867-7911 from a cellular device) to report the location and nature of the incident.

1. Take cover under a desk, table, or behind a wall or barrier.
2. Be prepared for possible further explosions and toxic vapors.
3. Avoid windows, mirrors, overhead fixtures, filing cabinets, bookcases, and electrical equipment.
4. If directed to evacuate, proceed to a safe area or marshalling area.
5. Do not use elevators.
6. Feel doors with backside of hand for heat, if the door is hot do not open.
7. Evacuate upwind or crosswind from potential toxic vapors.
8. Do not move injured personnel unless they are in danger of further injury or emergency conditions dictate removal.
9. Watch for falling objects as you evacuate.
10. Do not use matches or lighters.
11. Report anomalies or close calls.

CHAPTER 3. WEATHER

Phase I Lightning Advisory: Issued when lightning is present or expected within five nautical miles of the announced location which may produce cloud to ground lightning with thirty minutes.

Phase II Lightning Advisory: Issued when lightning is imminent or observed within the five nautical mile boundary of all or a specific area of KSC.

General Lightning Safety Rules

If lightning is imminent or occurring:

1. Stay indoors and away from windows and metal doors.
2. Do not use any equipment that could conduct sympathetic voltages into the work area until the immediate threat has subsided.

If outside:

1. Seek shelter in a protected building or hardtop automobile.
2. Avoid tall objects like power poles and flagpoles.
3. Go to the lowest area and crouch, do not lie on the ground.
4. Get out of open water.
5. Avoid metal objects like metal objects like fences, gates, and unprotected structures.
6. Do not handle combustible or flammable material.

If inside a facility:

1. Stay indoors.
2. Stay away from open doors and windows, metal pipes, and sinks.
3. Avoid any conducting path to the outside, such as plugged in electrical equipment.
4. Work on non-energized equipment may continue.

NOTE:

If it is apparent that lightning is in the immediate vicinity of your facility, it is recommended that all personnel stop using or working with any equipment that could conduct sympathetic voltages into the work area. Computers are safe to use. Telephones are safe to use in large multi-office buildings serviced by underground utility lines. However, for small buildings with above ground utility lines such as remote radar sites, office trailers, and small single story facilities, the use of phones should be avoided until the immediate threat has subsided.

If the fire alarm sounds during a Phase II Lightning Warning:

1. Personnel assemble in a common area with an exit door on the first floor of the facility (e.g., lobby, hallways)
2. Determine if conditions require you to evacuate (e.g., fire or smoke)
Yes: Evacuate to another protected facility or vehicle.
No: Stay in your location and remain vigilant for changing conditions.

Thunderstorms

Thunderstorm WATCH: Does not require immediate action. A severe thunderstorm watch is issued to heighten public awareness and should not be confused with a Thunderstorm WARNING.

Thunderstorm WARNING: Indicates that imminent danger to life and property is possible for personnel and facilities in the path of the storm and the following actions should be taken at once:

1. Postpone outdoor activity.
2. Pass information about the severe weather warning to other personnel who may not be in a position to hear the original announcement.
3. Take shelter in a sturdy building or a hardtop automobile. Do not take shelter in trailers, modular buildings, or temporary facilities.
4. Dock boats and stay away from the water.
5. Avoid using phones and other electrical appliances (use phone only in an emergency).
6. Move to higher ground if flooding is imminent.
7. If a funnel cloud is spotted, report it to 911 (867-7911, from a cellular phone).

Wait for the “all clear” announcement over the paging and area warning system. Submit Anomalies and Close Calls.

Tornado

Tornado Watch: Conditions are favorable for tornado development. Listen for updates or possible warnings.

Tornado Warning: a tornado has been sighted or is imminent.

When a tornado warning (3-5 minute steady siren) is sounded:

1. Seek shelter in a substantial steel framed or reinforced concrete building..
2. If you are unable to reach a steel frame or reinforced concrete building, lie flat in a ditch or ravine.
3. If outdoors, or inside a minimum shelter, such as a shed, be alert to the

possibility of flying debris.

4. If you are in a trailer, evacuate to a nearby substantial building.
5. If you are in a modular building move away from doors. Go to interior parts of the facility and take cover under a desk
6. If inside a building, stay away from windows and, if possible move into a corridor and close hallway doors.
7. If you are on upper floors of a multistory building, go to the lower floors to prevent injury from roof damage.
8. Occupants of vehicles should seek shelter inside a building.
9. Employ the buddy system and assist those in need.
10. Report any injuries, downed power lines or gas leaks to 911 (867-7911 from cell phones on KSC.)
11. Report damages and submit anomalies and close calls.
12. Return to work when “all clear” is announced over the paging and area warning system.

Hurricane/Tropical Storm

HURCON IV: Issued 72 hrs in advance of the earliest possible arrival of 50 knot (58 mph) winds.

1. Check hurricane kits and emergency supplies and issue as required.
2. Secure loose objects outside.
3. Fill gas tanks of government vehicles.
4. Secure small buildings and trailers with tie downs.
5. Move portable equipment inside.
6. Identify essential personnel and recall or place on standby as necessary.
7. Secure hazardous and non-hazardous waste sites.
8. Designate essential personnel to be recalled for the recovery and who will be needed to serve on a Damage Assessment Recovery Team (DART).
9. Report major problems to building custodian or hurricane coordinator.
10. Review Hurcon III actions.

HURCON III: Issued 48 hrs before the earliest possible arrival of 50 knot (58 mph) winds.

1. Ensure that HURCON IV actions are complete.
2. Notify building custodians to begin hurricane preparations, i.e., secure windows, doors, etc.
3. Download computer hard drives to disks and take the disks with you upon evacuation.
4. Cover electrical equipment with plastic and elevate when possible.

5. Remove loose articles from desks, move furniture away from windows and doors, and lower blinds and close windows.
6. Park government vehicles in designated areas.
7. Release non-essential personnel when directed.
8. Review HURCON II actions.

HURCON II: Issued 24 hrs in advance of the earliest predicted arrival of 50 knot (58 mph) winds.

1. Ensure that all HURCON III and HURCON IV actions are complete.
2. Maintain accountability of personnel.
3. Complete hurricane preparations until directed otherwise.
4. Evacuate when directed (except Hurricane Ride-out Teams).
5. Monitor local radio and television for “return to work” calls.

HURCON I: Issued 12 hrs in advance of earliest predicted arrival of 50 knot (58 mph) winds. (For hurricane status call 861-7900 or toll free, 1-866-572-4877)
Hurricane Ride out team duties, Center is locked down.

CHAPTER 4. CHEMICAL SPILL/RELEASE REPORTING

In the event of an emergency which:

1. Could result in a fatal or acute illness or injury.
2. Involves fire, explosion, or personal injury.
3. Could adversely impact public health, the environment, or property.
4. Requires activation of alarms.
5. Call 911 (from cellular phone call 867-7911), specify emergency and provide the following information:
 - a) Location of release.
 - b) Extent of injuries, fire, or explosion
 - c) Substance released.
 - d) Quantity released.
 - e) Potential Risk to human health or the environment.
6. Notify supervisor.

In the event of a non-emergency and the spill can be contained and safely controlled by properly trained and equipped shop personnel, the following actions should be taken:

1. Terminate the operation and stop the source of the spill or leak.
2. Notify area supervisor.
3. Call 911 (from a cellular phone call 867-7911), specify non-emergency and provide the following information:
 - a) Location of release.
 - b) Substance released.
 - c) Quantity released.
 - d) Potential risk to the environment, if spill escapes containment.

Cleanup actions taken or request cleanup assistance from spill team.

Waste management will file a Pollution Incident Report, in accordance with KHB 8800.6. Operating organization is reminded to submit an Anomaly or Close Call report, when appropriate.

CHAPTER 5. LAUNCH SAFETY

Launch Shelters

At KSC all buildings are launch shelters (except trailers and modular buildings). All KSC personnel will shelter in place in their work areas. Contingency support teams will be dispatched to facilities that are inside a potential plume corridor to shut down air conditioning and ventilation systems, if required.

If personnel are directed to shelter, they will remain in shelter until the “All Clear” is given over the paging and area warning system.

Evacuation

To evacuate to a safe area or designated Marshalling Area take the following actions:

1. Use emergency respiratory equipment when provided.
2. Assist others in evacuation. Do not use elevators.
3. Evacuate Upwind or Crosswind.
4. Do not evacuate through contamination, vapor cloud, or fire if possible.
5. Obey evacuation announcements from the response force or the paging and area warning system.
6. Account for personnel, clear badge board if working in a controlled or restricted area.
7. Keep roads and entryways clear for the response vehicles.
8. Assist responders by directing them to the location of the emergency.
9. Area supervisor or facility manager should brief the Senior Fire Officer on the status of personnel evacuation.
10. Stay clear of the area until it is declared safe or the “All Clear” announcement has been made.
11. If injury or damage results, submit Anomaly or Close Call Report.

CHAPTER 6. WEAPONS OF MASS DESTRUCTION

The threats may vary from Nuclear, Biological and Chemical (NBC) agents to explosives or incendiary devices.

What can employees do to help prevent terrorist acts? Stay alert and report suspicious activities Call 911 or from a cellular phone on KSC dial 867-7911.

Active indicators could be:

1. Explosions on or off KSC.
2. Illegal aircraft fly-over, with or without observed releases.
3. Suspicious vehicle attempted entry, spilling liquids on roads or in water supplies.
4. Suspicious vehicles or personnel spraying at night or during unscheduled times.
5. Unusual odors, taste or low clouds.
6. Mass casualties, without obvious reasons.
7. Panic in a potential target area such as people running out of buildings.
8. Suspicious vehicles/materials/packages left unmarked or unattended.
9. Oral or written threat or suspicious personnel activity.

Passive indicators could be:

1. Many dead animals, birds or fish observed.
2. Absence of insect life.
3. Hospitals receiving many patients with common/unusual symptoms.
4. Abandoned spray devices.
5. Increased absenteeism/medical activity.

If you receive a suspicious package:

1. Report it.
2. Do not move or disturb the package.
3. Secure and contain the area.
4. Shut down air conditioning systems and air handlers.
5. Isolate personnel if contamination is suspected (to preclude exposure outside a danger area).
6. Perform expedient decontamination of exposed personnel.
7. Protect and preserve evidence.
8. Follow instructions of emergency responders.
9. The general population will receive emergency instructions over the paging and area warning systems. Based on the situation, you may be instructed to evacuate or shelter in place. If sheltering is directed, air conditioning, ventilation systems and air handlers will need to be shut down.

Weapons of Mass Destruction Bio-Terrorism

The following information was extracted from the Center for Disease Control (CDC).

The following guidelines are provided:

Do not panic. Anthrax organisms can cause infection in the skin, gastrointestinal system, or the lungs. To do so, the organism must be rubbed into abraded skin, swallowed, or inhaled as a fine, aerosolized mist. Disease can be prevented after exposure to the anthrax spores by early treatment with the appropriate antibiotics. Anthrax is not spread from one person to another person. For anthrax to be effective as a covert agent, it must be aerosolized into very small particles. This is difficult to do, and requires a great deal of technical skill and special equipment. If these small particles are inhaled, life-threatening lung infection can occur, but prompt recognition and treatment are effective.

Suspicious Unopened Letter or Package Marked with Threatening Message such as "Anthrax"

1. Do not shake or empty the contents of any suspicious envelope or package.
2. Place the envelope or package in a plastic bag or some other type of container to prevent leakage of contents.
3. If you do not have any container, then cover the envelope or package with anything (e.g., clothing, paper, trash container etc.) and do not remove this cover.
4. Then LEAVE the room and CLOSE the door, or section off the area to prevent others from entering (i.e., keep others away).
5. WASH your hands with soap and water to prevent spreading any powder to your face.
6. Dial "911" (867-7911 from cellular phones at KSC) to report the incident and also notify your supervisor.
7. List all people who were in the room or area when this suspicious letter or package was recognized. Give this list to both the health authorities and law enforcement officials for follow-up investigations and advice.

Envelope with powder that spills on surface:

1. Do not try to clean up the powder.
2. Cover the spilled contents immediately and do not remove the cover.
3. Leave the room and close the door or section off the area to prevent others from entering the area.
4. Wash your hands with soap and water to prevent spreading any powder to your face
5. Dial 911. Report the incident to Security and Fire Department, notify your supervisor.
6. Remove heavily contaminated clothing as soon as possible and place in a plastic bag or some other container that can be sealed. This clothing bag should be given to emergency responders for proper handling.
7. Shower with soap and water as soon as possible. Do not use bleach or other disinfectants on your skin.
8. If possible, list all people who were in the room or area, especially those who had actual contact with the powder. Give this list to the public health authorities so that proper instructions can be given for medical follow-up and to law enforcement officials for further investigation.

Room Contamination by an Aerosol Device

For example: A small device triggered, warning that air-handling system is contaminated, or warning that a biological agent has been released in a public space.

1. Turn off local fans or ventilation units in the area.
2. Leave area immediately.
3. Close the door or section off area to prevent others from entering.
4. Dial 911, or 867-7911 from a cellular device.
5. Report the incident to security and notify your supervisor.
6. Shut down air handling system in the building if possible.
7. If possible, list all the people who were in the room or area. Give this list to the public health authorities so that proper instructions can be given for medical follow-up and to law enforcement officials for further investigation.

CHAPTER 7. SHELTER IN PLACE

The decision to take individual protective actions must be made quickly and implemented immediately when notice of a hazardous material release is received.

Actions for personnel outside of buildings:

1. Take cover as needed to protect from fire, explosive hazards or falling objects.
2. Notify other personnel in the vicinity, put on available protective equipment, and evacuate the area by moving in an upwind or crosswind direction away from the point of release (if visible).
3. Report the incident to 911, 867-7911 from cellular device.
4. Move to a designated unit assembly point or location (if not located in the hazard area).
5. Perform self-aid and buddy care as needed.
6. Do not drive vehicles unless directed by emergency responders or unless required to evacuate injured people or those that cannot walk. If you are already in a vehicle, roll up windows, turn-off the ventilation system, and attempt to safely exit the hazard area.
7. If you cannot evacuate the area, go to the nearest building and take cover inside.
8. Remain in shelter or at the assembly area and continue to wear protective equipment (if available) until directed otherwise by emergency response personnel

Actions for personnel inside of buildings-External Hazard:

1. Call 911, 867-7911 from cellular device and report the emergency
2. Notify other personnel in the vicinity.
3. Close and lock windows, vents and fireplace dampers.
4. Turn off heating, ventilation, and air conditioning (HVAC) systems and exhaust fans.
5. Implement shelter in-place procedures.
6. Move to a designated safe room, if available.
7. Seal room with plastic and duct tape.
8. Seal door threshold with a wet towel.
9. Stay away from outer walls and windows.
10. Do not use any items with open flames.
11. Lock up or secure classified material and funds if possible.
12. Remain in shelter until directed otherwise by emergency response personnel.
13. Do not allow entry or exit during the plume passage. Purge the building when notified that the outside hazard has passed.
14. Evacuate the building if directed by appropriate emergency response forces.

15. If directed, evacuate by moving in an upwind or crosswind direction away from the point of release (if visible). Move to the designated assembly point. Do not drive vehicles unless directed by emergency response forces or unless required to evacuate injured people.

Actions for Personnel Inside of Buildings - Internal Hazard:

1. Notify other personnel in the vicinity.
2. Report the incident to 911, 867-7911 from a cellular device.
3. Turn off the building HVAC systems and exhaust fans.
4. If possible, close doors and windows within the release area to contain the hazard.
5. Lock up or secure classified material and funds if possible.
6. Evacuate the building.
7. Once outside, evacuate by moving in an upwind or crosswind direction away from the building.
8. Move to a designated assembly point or location.
9. Do not drive vehicles unless directed by emergency responders or unless required to evacuate injured people.
10. After evacuation, contact appropriate Incident Commander and advise him/her of the location and situation.
11. Remain at the assembly area until directed otherwise by the unit or emergency response personnel.
12. Identify and segregate exposed personnel

CHAPTER 8. SECURITY

Force Protection Conditions (FPCON)

FPCON ALPHA: A general warning of possible hostile activity, the nature and extent of which are unpredictable. Be suspicious of strangers, particularly those carrying suitcases or other containers. Watch for unidentified vehicles on or in the vicinity of the installation. Watch for abandoned parcels or suitcases and any unusual activity. Secure buildings, rooms, and storage areas not in regular use. Unofficial visits are terminated. Check plans for implementation of the next FPCON. Be sensitive to this situation and report anything suspicious to 867-2121.

FPCON BRAVO: An increased and more predictable threat of hostile activity, no particular target has been identified. Continue FPCON Alpha Actions. When ordered, move cars and objects; e.g., crates and trash containers, at least 25 meters from buildings, particularly buildings of a sensitive nature. Secure and regularly inspect all buildings, rooms, and storage areas not in regular use. At the beginning and end of each workday, as well as at other regular intervals, inspect the interior and exterior of buildings in regular use for suspicious packages. Be alert to personnel, equipment and activities in and around work areas. Closely examine mail (above the regular examination process) for letter or parcel bombs. All unofficial visits and tours are terminated. Be sensitive to this situation and report anything suspicious to 867-2121.

FPCON CHARLIE: An incident occurred or a confirmed intelligence report has been received indicating some form of terrorist action against persons or facilities is imminent. Continue, or introduce, all measures listed in FPCONs ALPHA and BRAVO. Hands-on badge checks are in effect. Park vehicles clear of buildings. Reduce the number of entrances by locking all unnecessary doors. Do not block emergency exits. Be sensitive to this situation and report anything suspicious to 867-2121.

FPCON DELTA: An attack occurred or is underway. Continue, or introduce, all measures listed for FPCONs ALPHA, BRAVO and CHARLIE. Make frequent checks of the exterior of buildings and of parking areas. Minimize all administrative journeys and visits. Be sensitive to this situation and report anything suspicious to 867-2121.

Bomb Threat Checklist

Your name: _____

Position: _____ Date: _____

Phone Number: _____

Exact closing words of the caller. _____

Time call received? Length of call? _____

Number received on _____

Date received _____

Questions:

1. When is the bomb going to explode?
2. Where is the bomb right now?
3. What does the bomb look like?
4. What kind of bomb is it?
5. What will cause the bomb to explode?
6. Where did you place the bomb?
7. Why did you place the bomb?
8. Who are you and who do you represent?
9. Please repeat what you have told me to make sure that I understand you?

Male _____ Female _____

Young _____ Middle Aged _____ Old _____

Voice Pitch: High _____ Med _____ Deep _____

Accent _____ Ethnic _____ Regional _____

Impediment? (describe) _____ Calm _____

Nasal _____ Angry _____ Stutter _____ Excited _____ Lisp _____ Slow _____ Raspy _____ Rapid _____

Soft _____ Ragged _____ Loud _____ Clearing throat _____ Laughing _____ Deep Breathing _____

Crying _____ Cracking _____

Normal _____ Disguised _____ Distinct _____ Foreign _____ Slurred _____ Familiar _____ Whose voice did it sound like? _____

Background Sounds

Street _____ Animal _____ Airplanes _____ Clear _____ Voices _____

Static _____ PA System _____ Local call _____ Long Dist _____ Phone _____

Booth _____ Music _____ House _____ Motors _____ Office _____ Factory _____

Other (specify) _____

Language

Well Spoken _____ Incoherent _____ Foul _____

Recorded _____ Irrational _____ Read _____

Remarks:

Suspicious Object

If you notice a suspicious package or object, call 911 or 867-7911 from cell phone immediately. Unidentified bags arouse concern for explosive devices and are confiscated or destroyed. Note: Hand carried items such as gym bags, briefcases, lunchboxes and purses must be tagged with owners name, organization and telephone number. If your bag is inadvertently left unattended, security must have a means to verify ownership.

1. Do not go near, handle, or touch the suspicious item.
2. Do not use two-way radios or cell phone under any circumstances.
3. Immediately report location of the object to the Protective Services Communications Center, 867-2121.
4. Write down everything you can remember about the item.
5. Follow orders to evacuate given by responding Security personnel.
6. Check mail and packages for :
 - a) Excessive postage
 - b) Unusual odors
 - c) Too much wrapping
 - d) Bulges, bumps, or odd shapes
 - e) No return or unfamiliar return address
 - f) Incorrect spelling or poor typing
 - g) Items sent "registered" or marked "personal"
 - h) Protruding wires, strings, or aluminum foil
 - i) Unusually light or heavy packages
 - j) Oily stains discoloration or odor
 - k) Ticking sound
7. Isolate suspect letters or packages. Do not immerse them in water, doing so may cause them to explode.
8. Clear the area immediately.
9. Notify your supervisor.

Robbery

In the event of a robbery:

1. Do not resist, comply with the robber(s) orders, and give only what the robber(s) demand.
2. If a duress switch is available, activate it when it is safe to do so.
3. Observe the robber(s), noting details such as hair and eye color, height, weight, race, dress, scars, tattoos, speech, type of weapon, etc.
4. After the robber(s) depart, Call 911 (867-7911 for cell phones at KSC) do not hang up, if possible.
5. Allow no one to enter or exit the building. All exits will be locked until the arrival of security. Protect the crime scene.

6. When it is safe to do so, determine the type of vehicle and direction used in the get-a-way.
7. Write down the names and addresses of all possible witnesses.
8. Notify others around you of the incident.
9. DO NOT move or touch anything.
10. DO NOT discuss specific details of the incident with anyone except the investigating police.

Violence in the Work Place

Employee Active Shooter Checklist:

1. Keep your wits try not to panic!
2. Develop a survival mindset.
3. What is happening?
4. Where is it happening?
5. Can I get out? Should I hide out?

Get out if you can:

1. Move quickly to an exit if you can do so without exposing yourself to danger.
2. Leave your personal belongings behind.
3. Alert others to danger.
4. DO NOT sound the fire alarm as this may place others in danger as they evacuate.

Hide Out and Keep out:

1. Get out of sight and use available cover to protect you from bullets. (Concrete walls, desks, filing cabinets, etc.).
2. Lock and barricade doors.
3. Keep occupants calm, quiet and out of sight.
4. Turn off lights.
5. Close blinds.
6. Block windows
7. Turn off radios.
8. Silence cell phones.
9. Place signs in exterior windows to identify location of injured persons.

Call Out:

1. Use Emergency 911 or cell phone 867-7911.
2. Be patient, as the 911 system may be overwhelmed.

What to report:

1. Your specific location – building name/number and office/room /number.
2. Number of people at your specific location.
3. Injuries – number of injuries, types of injuries.
4. Attacker(s) location, number of suspects, race/gender, clothing description, physical features, type of weapons (long gun or hand gun), backpack, shooter's identity if known, separate explosions from gunfire, etc.

Spread Out:

1. Do not huddle together in groups.
2. Remain quiet, calm and develop a plan in case attacker(s) enter your room or area.

Take Out: (Last Resort Option)

1. The shooter will continue to kill unless he is stopped. Try to pay attention to whether the weapon jams or needs to be reloaded.
2. Be prepared to do whatever it takes to survive.
3. Be as aggressive as you can yell, throw things, use improvised weapons to distract and overcome the attacker.

Police Response:

1. Officer may move past you, as their objective is to immediately engage the attacker(s).
2. Officers will evacuate victims only after the threat is eliminated.
3. Weapons may be pointed at you.
4. You may be searched and handcuffed.
5. Do not make sudden movements or run towards officers.
6. Raise your arms and show your empty hands, remain in secure area until escorted out by Police or public Safety Officers.

CHAPTER 9. KEY PHONE NUMBERS

KSC Emergency (Fire, Ambulance, Security Police)	911, 867-7911 on KSC cell phones
NASA Emergency Management Officer	867-8723
MESC Environmental Health Services	867-2400
Emergency Preparedness Office (NPSC)	861-4741
ISC Duty Office (EG&G)	861-5050
KSC Emergency Operations Center (Primary)	867-9200
Storm Information/Update Hotline	861-7900
Storm Information/Toll Free	1-866-572-4877
Fire Protection	476-5500
Security Desk	867-2121
IMCS Care Center	867-5010
Poison Control Center	1-800-222-1222
Center for Disease Control Hotline	1-770-488-7100
NASA Safety Reporting	867- SAFE (7233)